



### **追蹤海外轉賬之條款及細則：**

1. 追蹤海外轉賬功能所提供的資訊僅供參考。我們建議您聯絡有關收款人並確認款項是否成功存入至收款戶口。
2. 部分相關資訊可能來自代理銀行、結算中心或收款銀行。Citi 無法完全控制相關資料來源所提供的資訊之準確性及完整性。
3. 轉賬狀態可能會因為相關資料提供者所提供的數據不足而令到追蹤轉賬無法更新。
4. 新提交之轉賬可能需要約 1 - 2 個工作天才能開始提供轉賬狀態。
5. 追蹤海外轉賬功能並不包括透過花旗全球轉賬、轉數快轉賬或透過即時支付結算系統 (CHATS) 處理之本地轉賬。
6. 您已明白並接受 Citi 未能保證追蹤海外轉賬所顯示的資料之準確性、正確性及完整性。Citi 亦明確聲明不會對顯示資料中的任何錯誤或遺漏承擔任何責任。

### **Terms and Conditions for Overseas Payment Tracker:**

1. The information provided by the Overseas Payment Tracker is for reference only. You are encouraged to contact your payee and confirm whether the funds are successfully credited to his or her account.
2. Some information may come from correspondent bank(s), clearing house(s) or payee bank. The accuracy and completeness of the information is subject to the relevant information providers on which Citi may not have control.
3. Payment status updates may be unavailable due to missing data or insufficient information provided by the relevant information providers.
4. It may take approximately 1 - 2 business days for new payments to start showing tracking information.
5. The Overseas Payment Tracker does not cover fund transfers processed via Citibank Global Transfer, FPS transfers or domestic transfers processed via CHATS.
6. Citi does not warrant the accuracy, adequacy or completeness of the information provided in the Overseas Payment Tracker and expressly disclaims all liabilities for any errors or omissions in the information.