



General Terms & Conditions:

1. Unless otherwise specified, the promotion is valid from November 21, 2024 to February 4, 2025, both dates inclusive (based on transaction/redemption date) ("Promotion Period").
2. Unless otherwise specified, the promotion is applicable to cardholders of Citi Mastercard® Credit Cards and/or cardholders of Citibank Debit Mastercard issued by Citibank (Hong Kong) Limited ("Citibank") ("Eligible Cards"), who are also members of CLUB ic managed by International Finance Centre Management Co., Ltd. ("ifc") ("Cardholders").
3. Cardholders must successfully download the latest version of ifc mall (Hong Kong) App ("ifc mall App") and complete the registration of CLUB ic membership at Citi Service Counter in ifc mall in person or via ifc mall App in order to enjoy the offers under the promotion. The name registered for CLUB ic membership must be the same as the one on Eligible Cards.
4. Unless otherwise specified, the promotion is applicable to the following transactions made by the Eligible Cards during the Promotion Period at ifc mall located at 8 Finance Street, Central, Hong Kong ("ifc mall") which includes all the shopping and dining outlets listed on the official ifc mall website ("Designated Outlets")("Eligible Transactions"):
 - Posted retail transactions or contactless payment retail transactions with original Eligible Card sales slips and original merchant sales receipts; and
 - Newly billed Merchant Installment Plan that are posted during the Promotion Period with original Eligible Card sales slips and original merchant sales receipts; and
 - Citibank and ifc reserve the right to determine and change which purchases/payments/transactions qualify as Eligible Transactions at their absolute discretion from time to time; and
 - Only applicable to the final amount of Eligible Transactions charged to the Eligible Card after deduction of all applicable discounts, reductions and value of cash vouchers (if applicable) ("Net Spending Amount").
5. The promotion is NOT applicable to the following transactions:
 - spending at Apple Store, Four Seasons Hotel or Four Seasons Place;
 - spending on or through telecommunications services, or banking or currency exchange services;
 - spending on car parks;
 - store credits, purchase of gift vouchers, cash vouchers, purchase of or adding value to gift cards;
 - other transactions including but not limited to utilities bill payments, purchase of or adding value to stored-value cards (including the unauthorised or fraudulent transactions, transactions recorded by hand written payment slips and any transactions without electronic payment slips and/or merchant sales receipts);
 - online purchases, mail, fax or phone orders;
 - any transactions and payments made by cash, gift cards, gift vouchers or cash vouchers; or
 - any other purchases/payments/transactions that Citibank and/or ifc may at their absolute discretion exclude from time to time.
6. The Citi Service Counter is located next to Tory Burch (Shop 2065) at Podium Level 2 of ifc mall. Please refer to the table below for details of the operating hours:

Operating Hours
10 a.m. to 9.30 p.m. daily from November 21, 2024 to February 4, 2025

7. Cardholders must keep and submit the relevant original Eligible Card sales slips and original merchant sales receipts of Eligible Transactions for inspection upon request by Citibank. All relevant documents submitted to Citibank will not be returned.
8. Citi-ifc mall e-Gift Vouchers issued under the promotion can be used in the unit of HK\$50 and subject to the remaining balance of the transaction(s) (if applicable) to be settled by Eligible Cards.
9. Cardholders' Eligible Card accounts must be valid and with good credit record during the Promotion Period and at the time when the offers are awarded or used; otherwise, Citibank reserves the right to forfeit the offers without prior notice.
10. In case of any fraud/abuse/reversal/cancellation of the transactions used for the award of the offers, Citibank reserves the right to debit from Cardholder's Eligible Card account the equivalent value of the reward(s) without prior notice.

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11. Citibank will debit from Cardholder's Eligible Card account the equivalent value of Citi-ifc mall e-Gift Vouchers without prior notice if the Citi-ifc mall e-Gift Vouchers received by Cardholder are found to exceed the maximum amount mentioned in Clause 18. Redeemed Citi-ifc mall e-Gift Vouchers cannot be returned, exchanged or refunded.
12. Other terms and conditions for Citi-ifc mall e-Gift Vouchers apply; please refer to the Citi-ifc mall e-Gift Vouchers available in ifc mall App for details.
13. Card acceptance and Citi-ifc mall e-Gift Voucher acceptance will be subject to the policies of the respective Designated Outlets.
14. The offers are subject to the availability of products or service and at absolute discretion of Citibank and the Designated Outlets. Photos, product specifications and prices are for reference only.
15. Citibank, Mastercard and ifc shall not be responsible for any matters in relation to the related products or services. The respective Designated Outlets are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
16. Citibank, Mastercard, ifc and the respective Designated Outlets reserve the right to amend the Terms & Conditions without prior notice. All matters and disputes are subject to the final decision of Citibank, Mastercard, ifc and the respective Designated Outlets.
17. In the event of any discrepancy between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.
18. The promotions, products and services mentioned in the referenced document are not offered to individuals residing in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. The referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

“Spending Reward” Terms and Conditions:

19. The Cardholder is entitled to Citi-ifc mall e-Gift Vouchers of designated amount upon accumulating Net Spending Amount of HK\$3,000 or above on the same day during the Promotion Period (“Spending Reward”). Details are as follows:

Same-day accumulated Net Spending Amount (HK\$) (Max. 2 same-day sales slips)	Citi-ifc mall e-Gift Voucher(s) entitled (HK\$)	Max. Citi-ifc mall e-Gift Vouchers entitled during the entire Promotion Period
\$3,000 - \$8,999	\$100	\$5,400
\$9,000 - \$29,999	\$350	
\$30,000 or above	\$1,350	

20. A maximum of two (2) original same-day merchant sales receipts and corresponding credit card payment sales slips issued by Designated Outlets per Cardholder must be presented in person together with the Eligible Card and/or the respective mobile wallet's account/card number under the same Eligible Card at Citi Service Counter within 7 days from the transaction date during the Promotion Period in order to receive the Spending Reward. The Net Spending Amount of each credit card payment sales slip must be HK\$100 or above. Split transactions are not accepted, and overdue receipts will not be entertained.
21. Each Cardholder (including all principal and supplementary cards under his/her Eligible Card account) is entitled to Spending Reward ONCE per day, up to FOUR times during the entire Promotion Period (base on transaction date), amounting to a maximum of HK\$5,400 Citi-ifc mall e-Gift Vouchers.
22. Monthly quotas apply on a first-come-first-served basis while quotas last without prior notice.
23. All Citi-ifc mall e-Gift Vouchers issued under Spending Reward are valid till July 31, 2025.

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“Exclusive Merchant Privileges” Terms and Conditions:

24. Cardholders can enjoy exclusive privileges provided by the designated merchants at ifc mall. For offer details and the Terms and Conditions, please refer to official website of ifc mall.
25. The designated merchants may refuse to accept the Eligible Card if their payment system does not support a certain type of card. Please contact the designated merchants for details.
26. Citibank shall not be responsible for any matters in relation to the related products or services provided by designated merchants. The designated merchants are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
27. For any enquiries on the Exclusive Merchant Privileges, please check with specific merchants at ifc mall.

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