



## ACCOUNTS CLOSURE REQUEST 戶口終止服務申請

The form is only applicable to clients listed below :

此表格只適用於以下客戶：

- Citibanking clients  
Citibanking客戶
- Client's total remaining balance in all deposit accounts must be less than HK\$200,000  
客戶所有存款戶口之總結餘必須少於HK\$200,000
- Client's total remaining balance in all investment accounts must be HK\$0  
客戶所有投資戶口之總結餘必須為HK\$0

If client does not meet any one of the above criteria, please visit a branch in person to proceed with the request.  
若客戶未能符合以上任何一項，請親臨分行辦理。

Name 姓名：\_\_\_\_\_

Account no. (any one) 戶口號碼 (任何一個)：\_\_\_\_\_ Tel no. 電話號碼：\_\_\_\_\_

Accounts closure request 申請終止之戶口：

All of my single name accounts 所有本人之單名戶口

All of my joint name accounts 所有本人之聯名戶口

I/We instruct you to close all of my/our accounts including the following (if any) and my/our ATM card(s) (if any):

本人/吾等授權閣下取消本人以下之賬戶(如有)及本人/吾等之提款卡(如有)：

• Deposit accounts 存款戶口：

- Savings account 儲蓄戶口
- Checking account 支票戶口
- Currency manager 貨幣理財組合
- Payroll account 出糧戶口

• Investment accounts 投資戶口：

- Bond account 債券戶口
- Mutual fund/FundSelect savings plan 基金戶口/基金儲蓄
- Foreign currency leveraged investment account (including standby credit) 外幣槓桿投資戶口(包括透支服務)
- Securities account 證券戶口

I/We understand and accept the below arrangements, otherwise, I/we will be required to visit a branch in person to proceed with the request:  
本人/吾等同意並接受以下之安排，否則，本人/吾等必須親臨分行辦理：

• If my/our total remaining balance in all deposit accounts is less than HK\$200,000, the bank will issue a HKD manager's check in my/our name and deliver it to my/our latest statement address.

若本人/吾等之所有存款戶口總共仍有少於HK\$200,000之結餘，銀行會發出一張以本人/吾等姓名為受款人之港元本票，並會寄至本人/吾等最新之登記月結單地址。

• Any foreign currencies will be converted to HKD at the prevailing exchange rate on the conversion day.  
所有外幣將會兌換成港元，兌換率將以兌換日之結算為準。

• The account closure request will be done within 1 month upon the request having been verified. The above-mentioned HKD manager's check will be sent out on the date of account closure.

所有獲確認之戶口終止服務申請，將於確認一個月內執行。上述提及之港元本票會於戶口終止日寄出。

Requester's signature 申請人簽署：\_\_\_\_\_

Joint account holder's signature 聯名戶口持有人簽署：\_\_\_\_\_

(applicable to joint account closure request 適用於聯名戶口之取消申請)

Date 日期：(MM/DD/YYYY) \_\_\_\_\_

Note: Citibank reserves the right to reject your request which is submitted via Citibank Online, and you will be required to visit a branch in person to proceed.  
註：花旗銀行保留權利取消客戶透過Citibank網上理財上載之申請，並要求客戶親臨分行辦理。

(Applicable to customer who opts in for eStatement / eAdvice) (適用於電子結單/電子通知書之客戶)

Please be reminded to save / print all previously issued eStatement / eAdvice of the to-be-closed account for record purpose, where applicable. The eStatement / eAdvice will not be available after the account is closed.

請在結束戶口前列印或儲存該戶口的電子結單/電子通知書作往後之參考或備用(如適用)。戶口一經結束，有關的電子結單/電子通知書將無法使用。

Please return your completed form via:

1. Log on to Citi Mobile® App → click  → Document upload → Choose "Banking – Account Closure Request" OR

2. Visit [www.citibank.com.hk/banking-form](http://www.citibank.com.hk/banking-form) → Choose "Banking/Investment Account Closure Request (For Citibanking Clients Only)" → Click "Submit Form Here"

請透過以下途徑遞交表格：

1. 登入 Citi Mobile® App → 按  → 選擇「上載文件」→ 選擇「銀行服務 – 戶口終止服務申請」或

2. 瀏覽 [www.citibank.com.hk/banking-form](http://www.citibank.com.hk/banking-form) → 選擇「銀行/投資戶口終止服務申請(只適用於Citibanking客戶)」→ 選擇「按此上載表格」

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