

服務費豁免申請表
Service Fee Waiver Application Form



請選擇以下適用之費用豁免申請 Please select the applicable fee waiver:

郵寄月結單費用 Paper Statement Fee 服務月費 Monthly Service Fee

日期 Date: _____
月MM/ 日DD/ 年YYYY

請選擇以下適用之豁免組別 Please select your applicable group:

- 領取綜合社會保障援助(綜緩)人士
Clients who receive Comprehensive Social Security Allowance (CSSA) [LOW]
- 領取社會福利保障/政府津貼人士(綜緩除外)
Clients who receive government subsidies/social welfare benefits (excluding CSSA) [MIN]
- 低收入人士: 個人每月收入少於HK\$7,900或非工作人士之家庭每月收入少於HK\$11,500
Clients with low income: an individual monthly income below HK\$7,900 or a household monthly income below HK\$11,500 for a client who is not working [MIN]
- 傷健人士
Clients with disabilities [VUL]

請將已填妥的表格上載至 (1) Citi Mobile® App → 我的檔案 → 上載文件, 或 (2) 上載至 www.citibank.com.hk/banking-form → 更新戶口相關文件 → 按此上載表格。本行將在收到您的申請表後7個工作天內處理您的申請。

Please return your completed form (1) by uploading it to Citi Mobile® App → Profile & Settings → Document Upload, or (2) by uploading to www.citibank.com.hk/banking-form → Account Maintenance Supporting Documents → Submit Form Here. Your request will normally be processed within 7 working days upon our receipt of your form.

致To: 花旗銀行(香港)有限公司 Citibank (Hong Kong) Limited

客戶資料 Client Details

客戶姓名 _____ 戶口號碼 _____
Customer Name _____ Account Number _____

所持有的戶口 Accounts held (請選擇所有適用的戶口 Please select all applicable account(s))

花旗私人客戶業務 Citigold Private Client Citigold Citi Priority Citibanking理財 信用卡 Credit Card

低收入或領取綜緩/社會福利保障/政府津貼或傷健聲明 Declaration for persons with low income or who receive CSSA/social welfare benefits/government subsidies or who have disabilities

(只適用於低收入或領取綜緩/社會福利保障/政府津貼或傷健人士 Applicable to persons with low income or who receive CSSA/social welfare benefits/government subsidies or who have disabilities)

本人特此申請貴行現時向低收入或領取綜緩/社會福利保障/政府津貼或傷健人士所提供的郵寄月結單服務費用及/或服務月費永久豁免。I hereby apply for the permanent waiver of your Bank's Paper Statement Fee and/or Monthly Service Fee currently offered to persons with low income or who receive CSSA/social welfare benefits/government subsidies or disabilities.

本人特此聲明, 本人在上述條件下, 符合有關申請資格。如本人不再符合上述條件, 必會通知花旗銀行。本人明白及同意貴行將可能隨時取消或撤回是項豁免。本人明白及同意如有需要, 貴行可要求本人提供證明文件。I hereby declare that I am eligible for the said waiver on the said basis. I will inform Citibank if I am no longer eligible for the said waiver. I understand and agree that the Bank may at any time cancel or withdraw this waiver. I understand and agree that the Bank may request me to provide supporting documents if necessary.

X _____
客戶簽署 Client's Signature

For Bank use only 銀行專用	
Maker Handling unit:	Checker BM/ABM/BOM

註: 客戶須就銀行戶口綜合月結單及信用卡月結單各被收取郵寄月結單費用。

銀行戶口綜合月結單之郵寄月結單費用: 如客戶每月以郵寄方式收取銀行戶口綜合月結單, 每位客戶須被收取每月港幣10元費用, 並於相關銀行戶口扣除。費用適用於客戶持有花旗銀行私人客戶業務、Citigold、Citi Priority、「Citibanking理財」(不包括公司客戶)。

信用卡月結單之郵寄月結單費用: 如客戶每月以郵寄方式收取信用卡月結單, 客戶須被收取每月每份月結單港幣10元費用。如信用卡戶口之月結單發出日期相同, 亦只會當一份月結單計算費用, 並從信用卡戶口扣取每月港幣10元。費用不適用於大來信用証及Citi ULTIMA。

18歲以下或年滿65歲或以上之人士、低收入或領取社會福利保障/政府津貼之人士、傷健人士及非牟利團體可獲豁免收費。

Note: A paper statement fee will be applied to monthly banking consolidated statement and credit card statement respectively.

Banking consolidated paper statement fee: If a client receives monthly banking consolidated paper statement(s) (regardless of the number of paper statements received), a fee of HK\$10 will be applied to each customer each month and will be directly debited from the relevant banking account. The fee is applicable to clients who hold Citigold Private Client, Citigold, Citi Priority, Citibanking accounts (excluding company clients).

Credit card paper statement fee: If a client receives monthly credit card statement(s), a fee of HK\$10 will be applied for each statement received each month. For paper statements of credit card accounts which have the same statement generation date, they will be counted as one statement and only one fee of HK\$10 will be debited from a credit card account. The fee is not applicable to Diners Club Card and Citi ULTIMA.

Exemptions apply for client aged below 18 or 65 and above, clients with low income or those receiving social welfare benefits/government subsidies or clients with disabilities or non-profit making organization.